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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Brandon Eads | |  |  | | --- | --- | | 352 Essick Lane, Winston Salem, NC27127 |  | | 336-929-4376 |  | | brandonleeeads@outlook.com |  | | https:/www.linkedin.com/mwlite/in/brandon-eads-a367a164 |  | |

My current career objective is to become the best Front-End developer that I can be and eventually will expand my knowledge towards becoming a back-end developer. For many years, working in hardware, IT has given me the desire to expand my skill further into the developer industry. I am currently doing a two-year Web development degree to achieve my objective and goal.

# Skills Strengths

|  |  |
| --- | --- |
| * Javascript * HTML * CSS * React | * Driven * Perseverance * Teamwork * Creativity |

# Experience

### August 2018 – current

## Tier 3 Desktop Support / Old Dominion, Thomasville, NC

* Major responsibilities - an internal IT support, helps employees with IT technical problem.
* Part of Security and Network team to resolve issues effecting proprietary software.
* Managing documentation and procedure manual.
* Trainer for the new employees.
* Achievement - Project lead on country-wide Windows 10 upgrade.

### September 2016 – July 2018

## IT Support Specialist / HAECO Americas, Greensboro, NC

* Support all levels of technical and software problem.
* Collaborate with network team to resolve network issues.
* Managing Active Directory accounts, security, and distribution lists.
* Utilize LANDESK to image and re-image PCs.
* Recognition – Employee Spotlight of the Month, only to chosen employees and was published on social media.
* Achievement – Implemented and managed the technical documentation for the help desk department.

### august 2014 – september 2016

## Help Desk Support / Lowe’s, Wilkesboro, NC

* Support all levels of technical and software problem.
* Support Lowe’s proprietary software with the organization
* Use Unix commands to resolve problem at Lowe’s stores.
* Achievement – Scored 86% resolution rate on incoming calls.

# Education

### 08 2020 till current

## Web Development / Guilford technical Community College

It’s okay to brag about your GPA, awards, and honors. Feel free to summarize your coursework too.

### MONTH YEAR

## High School Diploma / North Davidson High School, NC

It’s okay to brag about your GPA, awards, and honors. Feel free to summarize your coursework too.

# Activities

Use this section to highlight your relevant passions, activities, and how you like to give back. It’s good to include Leadership and volunteer experiences here. Or show off important extras like publications, certifications, languages and more.